Technical Bulletins

Applies To: All versions of DNA Fusion

Issue: COM+ Network Access not enabled in Windows Server 2016

Resolution: Enable COM+ Network Access in Windows Firewall and/or edit the registry setting manually.

By default, COM+ remote access is not enabled in Windows Server 2016. To resolve this problem, the operator must manually adjust one of the registry settings. It is also possible that some of the firewall settings will need to be changed.

NOTE: As of version 7.0.0.39, the install will detect this problem and enable the *COM+ Network Access* automatically.

To enable COM+ Network Access in Windows Firewall:

1. **Open** the *Control Panel*.

2. **Click** the *Windows Firewall* item.

3. **Click** *Allow an app or feature through Windows Firewall*.

    The *Allowed Apps* dialog appears.

4. **Select** the *COM+ Network Access* checkbox.

5. **Check** the appropriate scope required for the DNA Fusion application.

    For enterprises, this is typically *Domain*; however, depending on the scenario, the application may require additional settings.
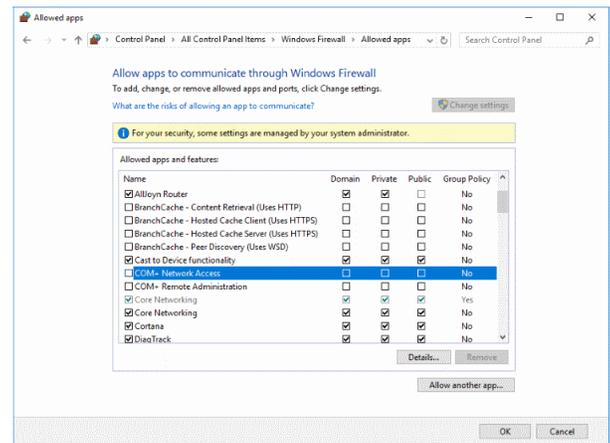
To manually edit the registry setting:

1. In the *Start* search box, **type** *regedit* and **select** *regedit.exe* from the results list.
    The *Registry Editor* dialog opens.

2. **Locate** the following subkey: *HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\COM3*.
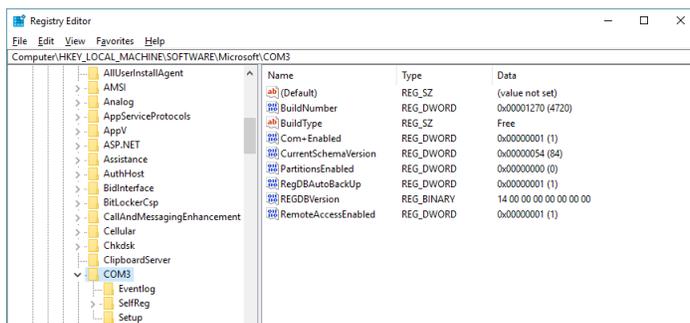
3. **Double-click** on the *RemoteAccessEnabled* DWORD.
    OR
    Right-click on the *RemoteAccessEnabled* DWORD and **select** *Modify*.
    The *Edit DWORD (32-bit) Value* dialog appears.

4. **Enter** *1* in the *Value Data* field.

5. **Click** *OK* to save the setting.
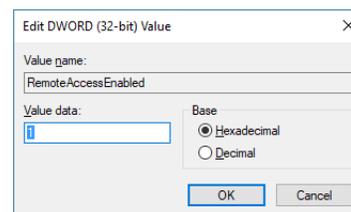
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